



For better
mental health

Mind Monmouthshire

Objectives for 2011 -2012

1. Working in partnership with Monmouthshire County Council, Commissioner for Mental health and Substance Misuse, we will develop and pilot a new outreach day services project and deliver this throughout Monmouthshire.
2. We see our staff as our biggest asset and the Organisation will seek to retain the Investors in People Award through ongoing people management, training and evaluation of its human resources and services.
3. A representative of Mind Monmouthshire will attend network and strategy meetings at local, county and national levels and feed into these and feedback to staff and service users via Executive Meetings.
4. Mind Monmouthshire will work with National Mind to enhance the quality of all services and by December 2011, we will have attained the level 1 Quality Management in Mind Award.
5. Mind Monmouthshire will keep its income for services at the same level as for 2010- 2011.
6. Working in partnership with Monmouthshire County Council, Supporting People team, we will develop and re-model our services to meet the needs of our service users and those who experience mental health problems across Monmouthshire.
7. By March 2012, Mind Monmouthshire will reduce its central costs to a target of 12.5% of the total annual income of the organisation.
8. Develop a secure IT and communication system with appropriate policies and procedures which meets the needs of the whole organisation by December 2011.
9. Develop a buildings strategy by July 2011 which achieves recognised standards of comfort for our staff and work towards achieving the goals within this.