

HiWay

Community Outreach Team



Mind Monmouthshire



Mind Monmouthshire

If you have a client you would like to refer to the service then please contact the **HiWay** team at :

Mind Monmouthshire
45b Cross Street
Abergavenny
Monmouthshire NP7 5ER

Tel: 01873 858275

Email: managerdayservices@mindmonmouthshire.org.uk

Registered Charity No: 511142



INVESTORS IN PEOPLE

HiWay

Community Outreach Team

Mind Monmouthshire is committed to providing a quality, customer based standard which has strong consistent values, has high standards of service delivery and is run in a robust way in line with the needs of the community.

We are also committed to achieving equal opportunities in employment and the services we provide

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GUIDE FOR REFERRERS

**A RECOVERY-
FOCUSED SERVICE
THAT USES
GOAL PLANNING
TO EMPOWER
INDIVIDUALS TO
REACH THEIR
POTENTIAL
AND IMPROVE
MENTAL HEALTH**

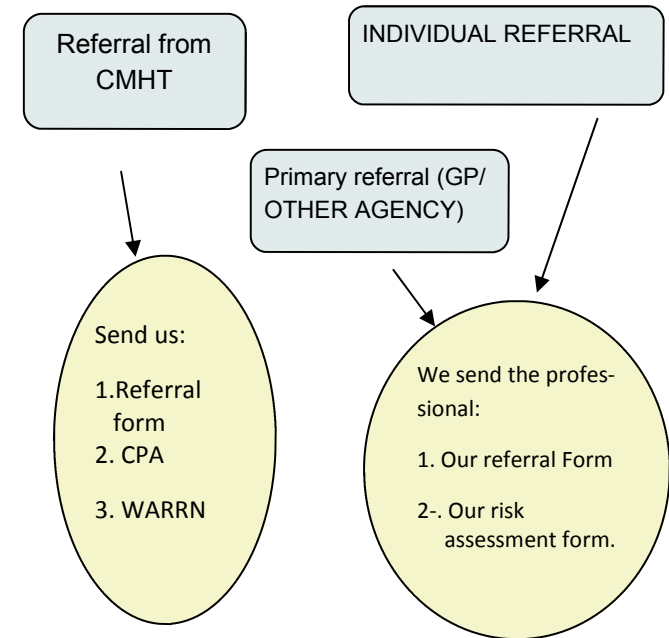
Who are HiWay and what can we do?

- ✓ We are Mind Monmouthshire’s mental health community outreach team.
- ✓ We aim to help clients to achieve goals that are important to THEM.
- ✓ Our service is based upon a PERSON CENTRED approach meaning that we value CHOICE and RESPECT views.
- ✓ HiWay believe in a recovery based approach promoting the importance of being content personally, occupationally, and socially.
- ✓ HiWay recognise potential, regardless of ongoing or recurring symptoms of mental illness.



- ✓ DEVELOP SELF CONFIDENCE
- ✓ MEET NEW PEOPLE
- ✓ DO SOMETHING THAT THE CLIENT ENJOYS
- ✓ DEVELOP WORKING SKILLS
- ✓ DEVELOP COMMUNICATION SKILLS
- ✓ REACH POTENTIAL
- ✓ ACHIEVE PHYSICAL AND MENTAL WELLBEING

How to refer to the service



Contact us via email, telephone or letter if you feel that your client is suitable for the service and we will be happy to discuss their needs.

Send us the above information, and, if the client meets our criteria, we will invite both referrer and applicant for a meeting to discuss the referral.